

La Voce Touring Limited

PO Box360, Wilmslow, SK9 0BQ

RUSSELL WATSON MERCHANDISE
RETURNS FORM

Name.....
 Address.....

 Postcode.....
 Order Number.....

RETURNS & EXCHANGES

If you are not completely satisfied with your purchase, simply return the item(s) to us in their original condition* within 14 days of receipt. We will issue a refund on receipt, or exchange on the item(s) for a different size/colour if preferred, where applicable.

PLEASE NOTE:*The item is your responsibility until it reaches us. For your own protection, we recommend that you send the parcel using a delivery service that insures you for the value of the goods.*The cost of returning the item to us is your responsibility.

Product ID	Size	Reason Code	Exchange/Refund	If exchanging list product name/size/colour

Reason Codes 1. Item too big 2. Item too small 3. Didn't like design 4. Faulty 5. Wrong item sent

BEYOND OUR 14 DAY GUARANTEE PERIOD

Sadly once the 14 day guarantee period has passed we can only accept items back that clearly have manufacturing faults. We aren't able to take back items that don't fit, were shipped wrongly or you simply didn't like once our guarantee period has ended. To return an item, please follow the instructions on the delivery note that was sent along with your order.

Please complete the returns form and send both the delivery note and parcel to:
PO Box 360,
Wilmslow,
SK9 0BQ

For any queries regarding your order or return/exchange please email
admin@lavocetouring.com